



PROVIDER ALERT

Crisis Prevention Institute (CPI) Verbal Intervention Training CEUs, Available in 2022

Dec. 15, 2021

Alert Summary: CPI training and certification provided by Optum Idaho is now eligible for CEUs, in addition to the CPI Certification.

Dear Provider,

Optum Idaho offers CPI Verbal Intervention training and certification at no cost to all in-network providers. These trainings are offered in a blended learning environment with on-demand training modules via Optum Idaho Relias Learning, prior to a live (webinar) certification.

There are two CPI courses options available:

1. CPI: Verbal Intervention **Foundation** course -- Blended Learning (OICP101) – *intended for providers who have never taken the CPI Verbal Intervention course.*
2. CPI: Verbal Intervention **Refresher** course – Blended Learning (1067552) – *intended as recertification for providers who are already CPI-certified and previously completed the full Foundation course within two years.*

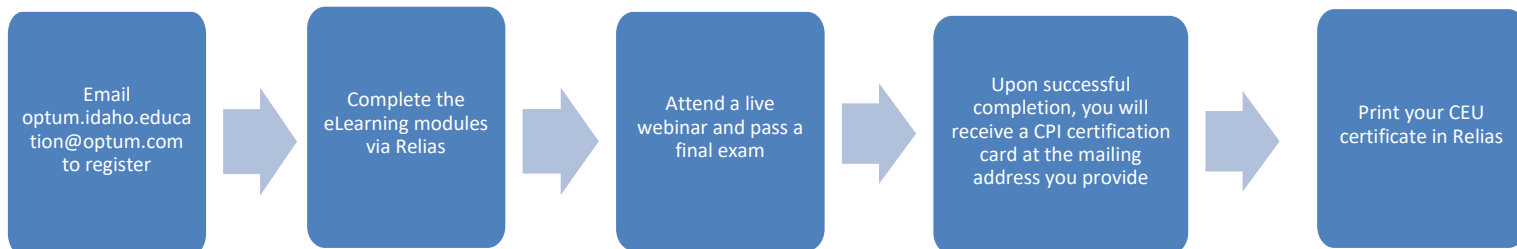
Optum Idaho has obtained CEU approval for both the Refresher and Foundation courses.

CPI Verbal Intervention Foundation training offered by Optum Idaho is now eligible for **four** CEUs upon completion of the online eLearning module, the live webinar training and the final exam.

CPI Verbal Intervention Refresher training given by Optum Idaho is now eligible for **two** CEUs upon completion of the online eLearning module, the live webinar training and the final exam.

What are the steps to obtaining your CPI certification and CEUs?

Steps to obtain CPI Verbal Intervention Certification and CEUs for both the Foundation and Refresher training include:



Please note the following:

Do not register directly with CPI: providers who receive the training and certification directly from CPI cannot be reimbursed by Optum Idaho for certification costs.

Questions? Please email optum.idaho.education@optum.com.

Thank you,

The Optum Idaho Education and Training Team